

DÜSSELDORF, 30.05.2023

# OPERATIONAL & FINANCIAL RESULTS

Q2 | FY 2022/23

**DOUGLAS** 



SANDER VAN DER LAAN CEO DOUGLAS GROUP MARK LANGER
CFO DOUGLAS GROUP

## AGENDA

- 01 Q2 OVERVIEW & HIGHLIGHTS
- 02 Q2 FINANCIALS
- 03 STRATEGY "LET IT BLOOM"
- 04 WRAP UP & Q&A



# Q2 OVERVIEW & HIGHLIGHTS

SANDER VAN DER LAAN CEO DOUGLAS GROUP





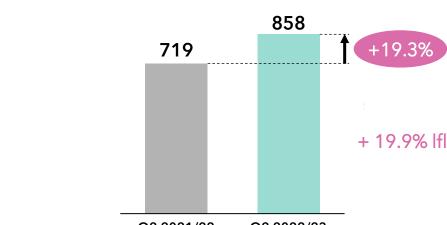
- Strong growth in Group net sales +19.3% with double-digit sales growth in both store business with +24.5% Ifl and E-Commerce with +12.1% Ifl
- Group operating profits rose significantly Adjusted EBITDA: +32.9% to €126.9m
- Omnichannel business continues to thrive
- Overall growth driven by all categories and segments

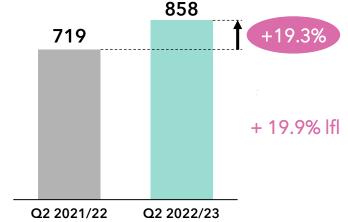
## SIGNIFICANT INCREASE IN SALES AND PROFITABILITY

STRONG NET SALES, ADJUSTED EBITDA & MARGIN

NET SALES<sup>1</sup>

ADJ. EBITDA<sup>2</sup>





- > Sustained strong sales momentum as luxury and beauty continue to thrive and customers are attracted by omnichannel offering, product range and unrivalled beauty expertise
- > Omnichannel sales with strong growth: Stores up 24.5% Ifl and E-Commerce business up 12.1% Ifl
- > Net sales growth in all segments with DACHNL and Central Eastern Europe being exceptionally strong

127

- > **Price increases** find broad acceptance by customers
- > Gross profit increase due to very strong sales growth offsetting the impacts from higher prices in costs of goods sold
- > Ongoing **cost discipline** with significantly improved personnel cost ratio and better overall opex ratio led to increased adj. EBITDA margin

in m€

<sup>95</sup> 13.3% 14.8% **MARGINS** Q2 2021/22 Q2 2022/23

<sup>&</sup>lt;sup>1</sup> Adjusted for Net Sales of closure stores in Spain

<sup>&</sup>lt;sup>2</sup> All figures including IFRS 16 effects; for details on EBITDA adjustments see page 33

### BUSINESS HIGHLIGHTS Q2 AND EARLY 2023

#### MILESTONES IN BOTH STATIONARY AND DIGITAL BUSINESS

#### MAJOR STORE OPENINGS

First three DOUGLAS stores in Slovenia opened in Ljubljana in early 2023; several store openings since April, including Germany (Heidelberg, Dresden, Flagship Store in Düsseldorf) and Portugal (Loures, Almada)



#### APP REMAINS STRONG

DOUGLAS app recorded significant growth with uplift in orders (+26.5% vs. PY), revenue (+27% vs. PY), app revenue share (+3.8ppt vs. PY) and monthly active users. Revised app strategy to focus on omnichannel, inspiration and personalization



#### OWN BRANDS' PERFORMANCE

DOUGLAS COLLECTION performed extremely well (+25%) #1 skincare brand in France, Italy and Poland at DOUGLAS\*. Ultimate Skin Aesthetics achieved growth of +23%; Jardin Bohème (fragrance) was fastest growing own brand (+75%)



### CATEGORY TRENDS

#### SIGNIFICANT GROWTH ACROSS ALL CATEGORIES

#### **FRAGRANCE**

Largest category achieved continued growth and is overperforming online vs. other categories; biggest drivers include launches (e.g. PRADA Paradoxe), Gisada, Yves Saint-Laurent





#### MAKE-UP

Higher growth rate than total categories growth; major contributors include DIOR and DOUGLAS MAKE-UP; lip segment still growing with over +50%; CHARLOTTE TILBURY with strong development

#### **SKINCARE**

Continued growth driven by THE ORDINARY (top 10 skincare brand in 10 countries at DOUGLAS) & DOUGLAS COLLECTION (#1 skincare brand in 3 countries at DOUGLAS)





#### **HAIRCARE**

Major growth with high online share (almost ¾) and online growth rate; new brands like GISOU and DOUGLAS SALON HAIR performed well

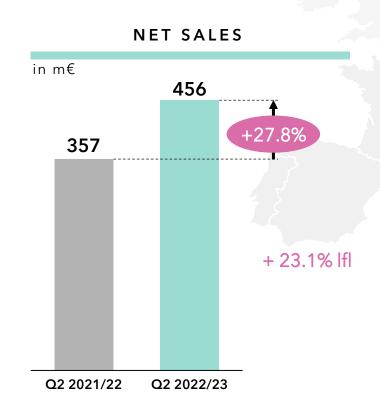
**DOUGLAS** 

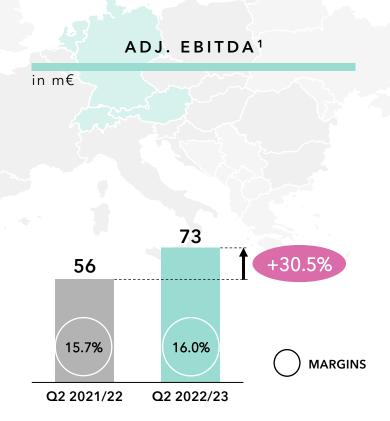


## DACHNL Q2 2022/23

#### STRONG DEVELOPMENT IN BOTH CHANNELS

- Net sales increase driven by +32.3% (+34.5% lfl) growth in Store business and +23.3% (+12.1% lfl) E-Com sales
- Net sales increase in Stores due to higher footfall though lower conversion rate and slightly smaller basket size, stable traffic and conversion rate with higher baskets in E-Com
- Gross margin improved due to COGS increasing slower than sales and higher supplier bonus, personnel cost ratio and logistic cost ratio decreased





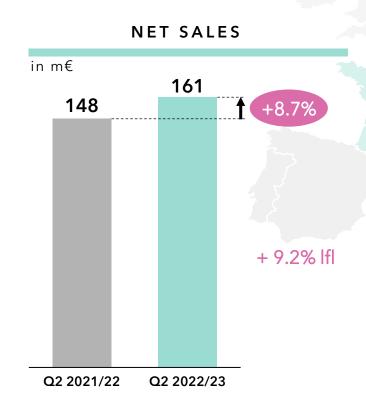
<sup>&</sup>lt;sup>1</sup> All figures including IFRS 16 effects; for details on EBITDA adjustments see page 33

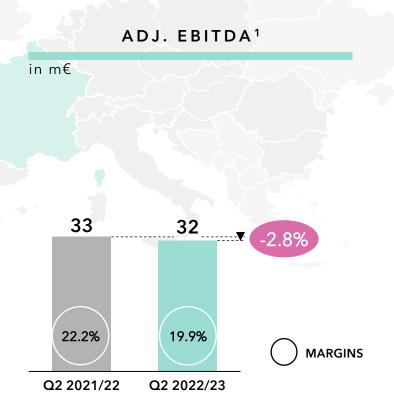


### FRANCE Q2 2022/23

#### ACCELERATED GROWTH IN E-COM

- Net sales increase driven by +8.8% (+9.5% lfl) growth in Store business, E-Com grew by +8.5%
- Higher footfall with lower conversion rate and larger basket sizes in Stores, more visits in E-Com but with lower conversion rates and smaller baskets
- Improvement in gross margin and close management of operational expenses not sufficient to compensate for higher energy costs, lower marketing income, and expenses related to employee profit sharing obligations. Lower marketing income due to time shift effects compared to PY





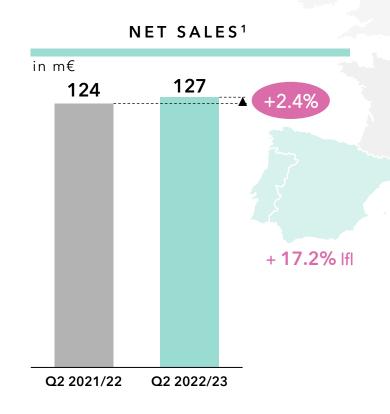
<sup>&</sup>lt;sup>1</sup> All figures including IFRS 16 effects; for details on EBITDA adjustments see page 33

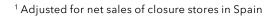


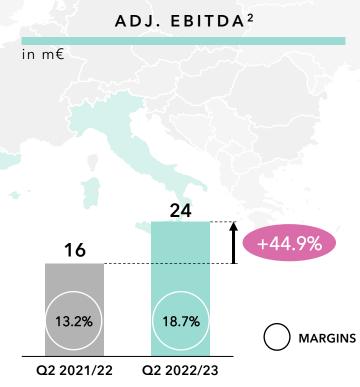
## SOUTHERN EUROPE Q2 2022/23

#### SUCCESSFUL TURNAROUND WITH SIGNIFICANT EBITDA CONTRIBUTION

- Net sales<sup>1</sup> increase driven by +1.5% (+19.5% lfl) growth in Stores despite closures in Spain (–112 stores) and +7.4% in E-Com business
- Net sales<sup>1</sup> increase due to higher footfall in Stores though lower conversion rates with larger basket size, and less visits at stable conversion rates with higher baskets in E-Com
- > Stable COGS and higher supplier bonus, better personnel cost ratio and improved logistic cost ratio







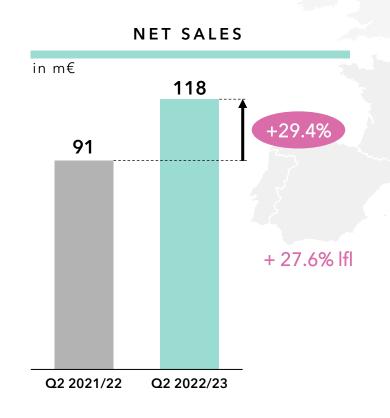
<sup>&</sup>lt;sup>2</sup> All figures including IFRS 16 effects; for details on EBITDA adjustments see page 33

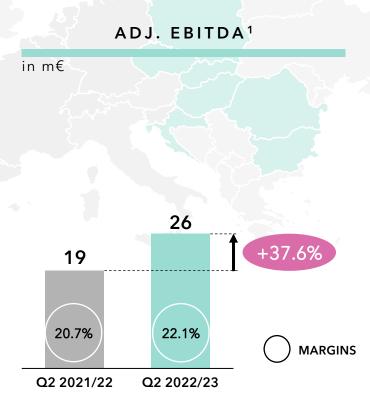


## CENTRAL EASTERN EUROPE Q2 2022/23

#### HIGHEST SALES GROWTH AND ONGOING MARGIN UPLIFT

- Net sales increase driven by +31.6% (+29.7% lfl) growth in Stores and +21.3% in E-Com
- Net sales increase from significantly higher footfall in Stores with lower conversion rates but larger baskets and more visitors with stable conversion rates and significantly larger baskets in E-Com
- Slower COGS increase, improved supplier bonus and higher marketing income, personnel cost ratio and logistic cost ratio stable



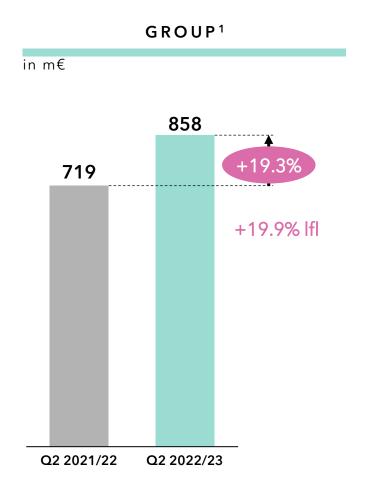


<sup>&</sup>lt;sup>1</sup> All figures including IFRS 16 effects; for details on EBITDA adjustments see page 33



#### OMNICHANNEL GROWTH FUELED BY BOTH CHANNELS

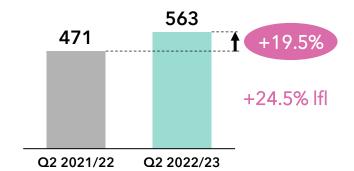
Q2 2022/23





#### in m€

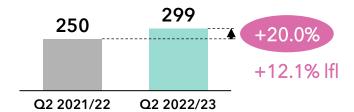
- > Strongly increased footfall (+~40%) and number of customers
- Stable to growing basket sizes
- Higher net sales per item



#### E-COM

#### in m€

- Higher number of visitors with stable conversion rate
- Increased basket sizes
- Strong development of Partner Programme



<sup>&</sup>lt;sup>1</sup> Adjusted for Net Sales of closure stores in Spain

### P&L - KPIS SIGNIFICANTLY IMPROVED

Q2 2022/23

in m€	Q2 2021/22	Q2 2022/23	Δ%
Net sales	719.3	859.7	19.5%
adj. Net sales <sup>1</sup>	719.3	858.5	19.3%
Cost of raw materials, consumables and supplies and merchandise	-402.4	-469.1	-16.6%
Gross profit	317.0	390.7	23.3%
Gross profit margin	44.1%	45.4%	1.4%p
Net operating expenses	-268.1	-279.0	-4.0%
Reported EBITDA	48.8	111.7	128.9%
Adjustments	46.7	15.1	-67.6%
Adjusted EBITDA <sup>2</sup>	95.5	126.9	32.9%
Adjusted EBITDA margin	13.3%	14.8%	1.5%p
Amortization/ depreciation/ impairment	-91.3	-79.8	12.6%
Reported EBIT	-42.4	32.0	n/m
Financial result	-56.5	-69.9	-23.8%
Income taxes	-2.9	-17.7	-516.6%
Net income	-101.8	-55.6	45.3%

Significantly improved personnel cost ratio and better other opex ratio; supplier bonus increased slower

Mainly staff-related restructuring costs and severance payments; OWAC consulting fees

Higher interest rate led to higher financial costs for Term Loan B and lease liabilities; interest cap established with a strike of 3.5 % for the whole term of variable interested loans

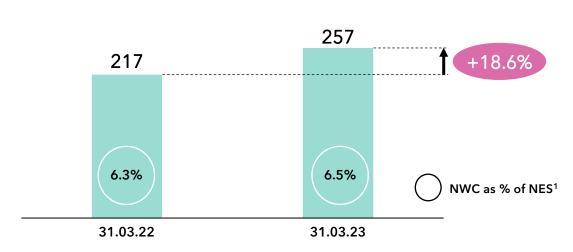
<sup>&</sup>lt;sup>1</sup> Adjusted for net sales of closure stores in Spain; <sup>2</sup> All figures including IFRS 16 effects; for details on EBITDA adjustments see page 33

## DIO IMPROVED; OMNICHANNEL INVESTMENTS

AS OF 31 MARCH 2023

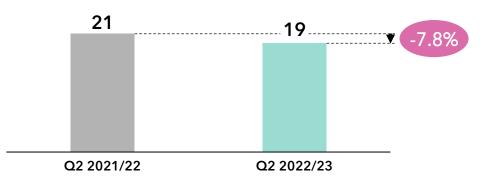
in m€

#### **NET WORKING CAPITAL**



- Higher inventory to counter supply chain issues, but under-proportional increase compared to sales
- DIO decreased to 124 (PY: 136)
- Additional drivers: higher trade payables but especially higher bonus receivables and higher receivables from reimbursed marketing costs

#### CAPEX



- Capex nearly equally split between Stores and E-Com
- Mainly spent for openings and refurbishments in Stores
- Investment in further platform rollout FR & ES & OWAC in E-Com

### FREE CASH FLOW IMPROVED

H1 2022/23

in m€



<sup>&</sup>lt;sup>1</sup> Excl. M&A-related investments (Cash Capex)

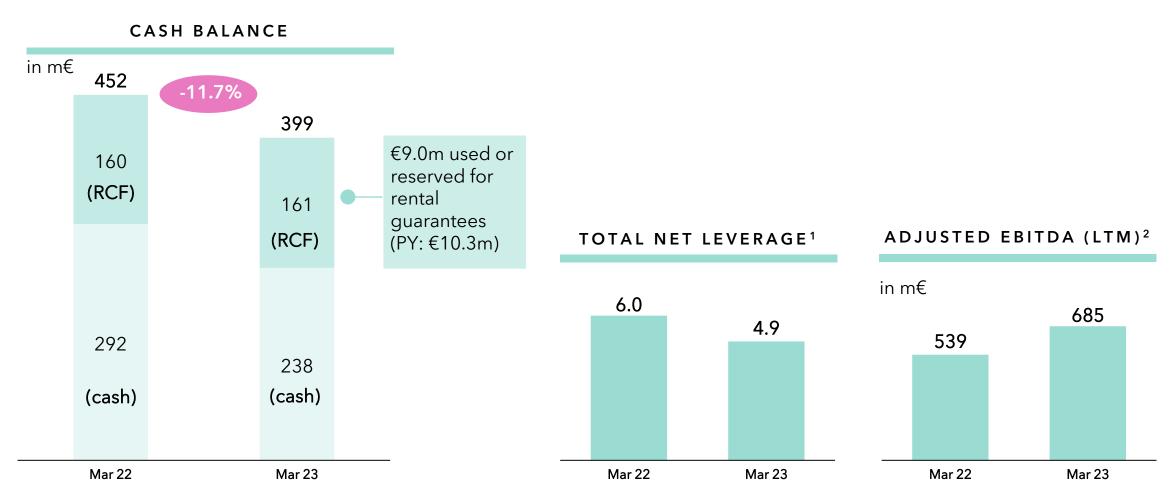
<sup>&</sup>lt;sup>2</sup> For details on Working Capital development see page 37

<sup>&</sup>lt;sup>3</sup> Change in Other Assets, Liabilities and Accruals (e.g., SOP)

<sup>&</sup>lt;sup>4</sup> For details on EBITDA adjustments see page 33

## SIGNIFICANT REDUCTION IN LEVERAGE RATIO

AS OF 31 MARCH 2023; INCLUDING IFRS 16 EFFECTS



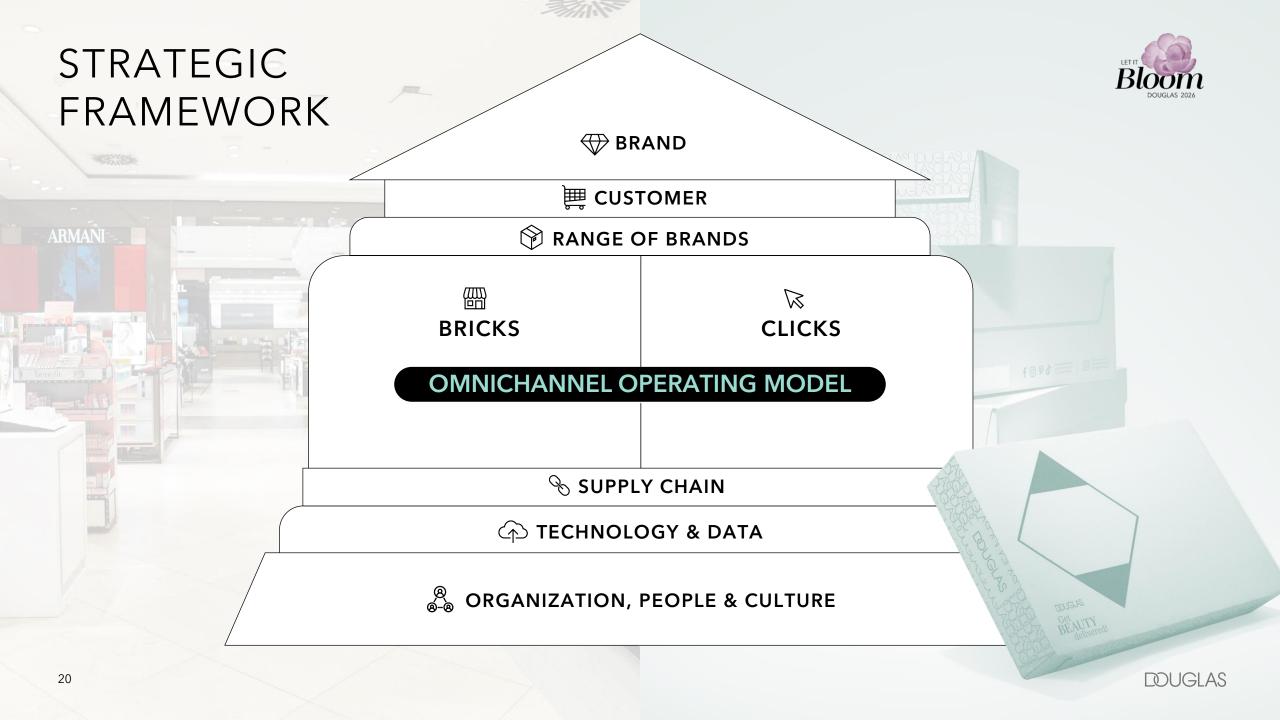
<sup>&</sup>lt;sup>1</sup>Excluding shareholder loan, including IFRS 16 liabilities; net debt/adjusted EBITDA including IFRS 16 effects; adj. EBITDA LTM (31 Mar 23) excl. IFRS 16 effects €400.7m (PY: €264.2m), leverage excluding IFRS 16 effects (31 Mar 23) 5.7 (PY: 8.3)



## LET IT BLOOM DOUGLAS 2026

SANDER VAN DER LAAN CEO DOUGLAS GROUP





## OUR FOUR STRATEGIC PILLARS





1

Be the
#1 BEAUTY
DESTINATION
in all our
markets

2

Offer most relevant and distinctive RANGE OF BRANDS 3

Deliver most customer friendly **OMNICHANNEL** experience 4

Build focused and efficient **OPERATING MODEL** 



Foundation: Grow our CULTURE and VALUES, lived by US



## Be the #1 BEAUTY DESTINATION in all our markets

DOUGLAS will continue to invest in its brand perception and visibility. This will include further development of its ESG program into all relevant areas of the business.



- o **Strengthen brand communication:** Update brand positioning, improve execution excellence, increase spending
- Social media: Develop a plan with & for the countries, install social listening tool & increase engagement and sales share
- o **Company-wide ESG plan:** Develop targets & actions per focus topic and cascade responsibility & ownership
- DOUGLAS Retail Media: Build a solid business model with increases in NES and EBITDA margin and accelerate in all core countries





## Offer most relevant and distinctive RANGE OF BRANDS

Building on its attractive product offering, DOUGLAS aims to elevate its assortment further and strengthen other product categories such as skincare, make-up and hair.



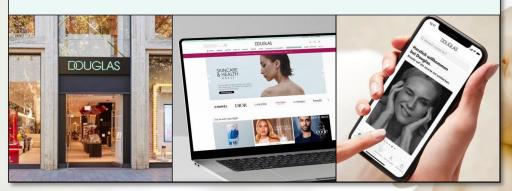
- Choice of brands, be first: Build a strong supplier partnership, optimize trade terms
- From perfumery to beauty store: Develop a clear assortment strategy & guideline to strengthen core categories, including services
- Partner program: Refocus to reflect our overall brand strategy and perception as a beauty store
- Corporate brands 2x: Elevate positioning and sales share of own brands with significant E-Commerce improvement
- o **Re-design pricing & promo strategy:** Specify aligned pricing and promotion strategies and communication for countries and channels





## Deliver most customer friendly OMNICHANNEL experience

As customers switch between sales channels more fluidly, DOUGLAS will focus on enhancing the customer journey across stores and E-Commerce. This will include investments in new technologies as well as a more focused concept for store formats.



- Omnichannel services: Create omnichannel mindset, define all necessary touchpoints along the customer journey on & offline
- CRM 2.0: Develop holistic CRM strategy, improve customer activity and interaction through personalized CRM measures
- Customer service: Develop omnichannel customer service strategy & standardized technology-supported approach organized at pan-European level
- Social commerce: Evaluate current initiative and develop updated strategy to increase sales
- Development of store network & formats: Expand the store network, accelerate refurbishment & enter new countries; translate brand & assortment strategy into modular building blocks, standardize store elements



## Build focused and efficient OPERATING MODEL

To further increase profitability,
DOUGLAS will invest into its supply chain
and technological backbone to achieve
greater standardization and automation.
Structures and processes will be
simplified across Europe to allow for
faster decision-making and
better accountability.

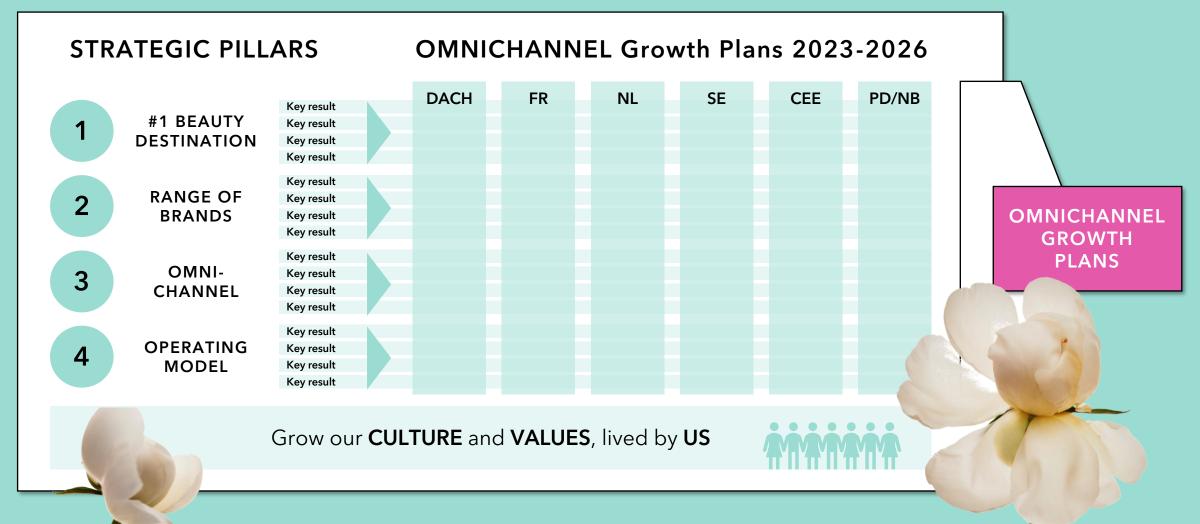
- Omnichannel: Define target processes & systems for stores & omnichannel and define clear KPIs and financial targets per process & format
- Supply chain: Develop European network of omnichannel warehouses, design principles & standardize KPIs for costs & service levels
- Develop technology vision: to enhance omnichannel customer journey, simplify and standardize our application landscape
- Organization: Increase standardization, simplify processes, define HR core processes, drive digitalization
- Capital efficiency: Improve capex allocation process, reduce net working capital to 3% of NES by end of 2024 & increase decision discipline driven by business cases

**Reporting & performance management:** Streamline and harmonize the reporting landscape definition & clear measurement of value/performance KPIs



# STRATEGIC PILLARS & KEY RESULTS INPUT FOR GROWTH PLAN PER SEGMENT, PD & NB







## **EXPECTED OUTCOME**



by 2026

#### **Financials**

- Increased Group net sales:5 billion euros until 2026
- Corresponding increase of EBITDA

#### **Brand & Operations**

- Modernized & expanded store network
- Enhanced & extended E-Commerce offering
- Optimized omnichannel & brand positioning
- Improved supply chain & technological backbone

## WRAP UP & Q&A

SANDER VAN DER LAAN CEO DOUGLAS GROUP

MARK LANGER
CFO DOUGLAS GROUP





### SUMMARY

- **DOUGLAS continued to grow strongly** and expanded its business for the 8th consecutive quarter, with overall growth driven by all channels, segments and categories
- Store sales continued to grow (+24.5% lfl) as customers look for expert advice and personal shopping
- **E-Commerce growth accelerated** (+12.1% lfl) despite a challenging environment, also fueled by the DOUGLAS app
- Adjusted EBITDA grew to €126.9m (+32.9%) with adjusted EBITDA margin up 1.5ppt to 14.8%; Profitability uplift due to higher gross margin and continued cost discipline offsetting the negative impacts from higher prices in costs of goods sold
- Thriving omnichannel business model underpins focus of new DOUGLAS strategy "Let it Bloom DOUGLAS 2026"
- Ongoing targeted investments in store network and new technologies to enhance omnichannel experience

## NOTICE TO RECIPIENTS

This presentation and any materials distributed in connection herewith (together, the "Presentation") have been prepared by DOUGLAS GmbH (the "Company") solely for use at this presentation, to be provided to selected Parties (each a "Recipient").

This presentation is solely for informational purposes and is strictly confidential. For the purposes of this disclaimer, the term "Presentation" shall include any document that follows oral briefings by the Company that accompanies it and any question-and-answer session that follows such briefing. The Presentation is intended for use only by the Recipient and remains the property of the Company. By attending the meeting where this Presentation is made, or by reading the presentation slides, you agree to be bound by the following limitations.

This Presentation does not constitute or form a part of, and should not be construed as, an offer for sale or subscription of or solicitation of any offer to purchase or subscribe for any securities in any jurisdiction, and neither this Presentation nor anything contained herein shall form the basis of, or be relied upon in connection with, or act as an inducement to enter into, any contract, investment decision or commitment whatsoever. These materials may not be distributed to the press or to any other persons, may not be redistributed or passed on, directly or indirectly, to any person, or published, in whole or in part, by any medium or for any purpose.

The unauthorised disclosure of this Presentation or any information contained in or relating to it or any failure to comply with the above listed restrictions could damage the interests of the Company and all its affiliated companies within the meaning of sections 15 ff. German Companies Act (the "Group"), may have serious consequences and may also constitute a violation of applicable laws. At any time upon the request of the Company the Recipient must return or destroy all copies promptly.

The information contained in this Presentation has not been independently verified and no representation or warranty, express or implied, is made as to, and no reliance should be placed on, the fairness, accuracy, completeness, reasonableness or correctness of the information or opinions contained herein.

Neither the Group (including, for the avoidance of doubt, any of its holding companies, associated undertakings, controlling persons, shareholders) nor the respective directors, officers, employees, agents, partners or professional advisors shall have any liability whatsoever (in negligence or otherwise) for any direct, indirect or consequential loss howsoever arising from any use of this document or its contents or otherwise arising in connection with this Presentation. The information contained in this Presentation is provided as at the date of this Presentation (if not stated otherwise therein) and is subject to change without notice and the Group expressly does not undertake and is not obliged to review, update or correct the information at any time or to advise any Recipient of any information coming to the attention of the Group.

The information in this Presentation does not constitute investment, legal, accounting, regulatory.

taxation or other advice, and the Presentation does not take into account your objectives or legal. accounting, regulatory, taxation or financial situation or other needs. You are solely responsible for forming your own opinions and conclusions on such matters and for making your own independent assessment of the Presentation.

This Presentation does not purport to contain all information that may be required by any party to assess the Company or the Group, or in each case its business, financial condition, results of operations and prospects for any purpose. This Presentation includes information the Company has prepared on the basis of publicly available information and sources believed to be reliable. The accuracy of such information (including all assumptions) has been relied upon by the Company and has not been independently verified by the Company. Any Recipient should conduct its own independent investigation and assessment as to the validity of the information contained in this Presentation, and the economic, financial, regulatory, legal, taxation and accounting implications of that information.

This Presentation is not intended to be (and should not be used as) the sole basis of any analysis or other evaluation. Each Recipient is responsible for making its own analysis and its own independent assessment of the business, financial condition, prospects, credit worthiness, status and affairs of the Group and such independent investigation as it considers necessary or appropriate. The Group does not make any representation or warranty or undertaking of any kind, express or implied, that the information contained or relating to this Presentation is sufficient for the Recipient's evaluation process and do not accept or assume responsibility or liability of any kind, if it is not. Any proposed financing terms in this Presentation are indicative only and remain subject to contract.

Statements made in this Presentation may include forward-looking statements. These statements may be identified by the fact that they use words such as "anticipate", "estimate", "should", "expect", "guidance", "project", "intend", "plan", "believe", and/or other words and terms of similar meaning in connection with, among other things, any discussion of results of operations, financial condition, liquidity, prospects, growth, strategies or developments in the industry in which we operate. Such statements are based on management's current intentions, expectations or beliefs and involve inherent risks, assumptions, and uncertainties, including factors that could delay, divert or change any of them. Forward-looking statements contained in this Presentation regarding trends or current activities should not be taken as a representation that such trends or activities will continue in the future. Actual outcomes, results and other future events may differ materially from those expressed or implied by the statements contained herein. Such differences may adversely affect the outcome and financial effects of the plans and events described herein and may result from, among other things, changes in economic, business, competitive, technological, strategic or regulatory factors and other factors affecting the business and operations of the company. Neither the Company nor any of its affiliates is under any obligation, and each such entity expressly disclaims any such obligation, to update, revise or amend any forward-looking statements, whether as a result of new information, future events or otherwise. You should not place undue reliance on any such forward-looking statements, which speak only as of the date of this Presentation. The Company does not: (i) accept any liability in respect of any forward-looking statements; or (ii) undertake to review, correct or update any

forward-looking statement whether as a result of new information, future events or otherwise. It should be noted that past performance is not a guide to future performance. Interim results are not necessarily indicative of full-year results.

All financial figures included in this Presentation are unaudited, unless otherwise indicated. Performance indicators and ratios that we report in this Presentation, such as EBITDA, Adjusted EBITDA, Free Cash Flow and working capital are not financial measures defined in accordance with IFRS, U.S. GAAP or other applicable accounting standard and, as such, may be calculated by other

Additional items regarding the financial information included in this Presentation

companies using different methodologies and having a different result. Therefore, these performance indicators and ratios are not directly comparable to similar figures and ratios reported by other companies, nor should they be considered as an alternative to the historical financial results or other indicators of performance based on IFRS. Neither the Company nor any member of the Group takes any responsibility for the Recipient's decision to limit the scope of the information that it has obtained in connection with its evaluation of the Group.

Each Recipient should be aware that some of the information in this Presentation may constitute "inside information" for the purposes of any applicable legislation and each Recipient should therefore take appropriate advice as to the use to which such information may lawfully be put. The Presentation is given in confidence and you should not base any behaviour in relation to financial instruments (as defined in the EU Market Abuse Regulation (EU 596/2014) or "MAR") which would amount to market abuse for the purposes of MAR on the information in this Presentation unless and until after the information has been made generally available.

Nor should you use the information in this Presentation in any way which would constitute "market abuse". You are under an obligation to assess for yourself whether you are in possession of inside information and when you have ceased to be in possession of such information. You should consult with your legal and compliance teams on your obligations in this regard. The distribution of this Presentation in certain jurisdictions may be restricted by law. Persons into whose possession this Presentation comes are required to inform themselves about and to observe any such restrictions. No liability to any person is accepted by the Company, including in relation to the distribution of the Presentation in any jurisdiction. This notice and any dispute arising from it, whether contractual or noncontractual, is governed by German law.







## ADJUSTMENTS TO EBITDA

Q2 2022/23

in m€	Q2 2021/22	Q2 2022/23	Q2 2021/22 YTD	Q2 2022/23 YTD
Reported EBITDA	48.8	111.7	305.3	406.7
Consulting fees <sup>1</sup>	6.7	4.0	10.4	8.1
Restructuring costs <sup>2</sup>	21.2	4.9	21.2	7.0
PPA	-0.1	-0.1	-0.2	-0.2
COVID-19	1.7	0.1	3.0	0.2
SOP <sup>3</sup>	3.9	1.1	6.1	2.2
Other	13.3	5.1	7.1	11.0
Adjusted EBITDA	95.5	126.9	352.9	435.0

Q2: Mainly for OWAC Q2: Mainly for staff-related restructuring costs and severance

In PY Q2, in particular impairments regarding the closure stores

payments

 <sup>&</sup>lt;sup>1</sup> Including project fees
 <sup>2</sup> Including restructuring in Spain
 <sup>3</sup> Excluding Spain

## SELECTED SEGMENTAL KPIS

Q2 2022/23

in m€

#### **REPORTED EBITDA**

	Q2 2021/22	Q2 2022/23
DACHNL	48.9	68.8
France	32.8	31.7
Southern Europe	-15.2	19.1
Central Eastern Europe	18.9	26.0
Corporate Function	-37.9	-34.0
Group	48.8	111.7

#### CAPEX

	Q2 2021/22	Q2 2022/23
DACHNL	2.7	4.8
France	3.1	2.1
Southern Europe	1.5	2.4
Central Eastern Europe	2.0	2.9
Corporate Function	11.2	6.9
Group	20.6	19.0

## DEEP DIVE INTO LFL NET SALES DEVELOPMENT

#### QUARTERLY OVERVIEW

	Q2 2021/22	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
DACHNL	43.9%	39.5%	11.6%	15.4%	23.1%
France	29.4%	27.7%	3.3%	3.3%	9.2%
Southern Europe	32.3%	24.9%	12.0%	15.1%	17.2%
Central Eastern Europe	45.7%	42.6%	13.2%	23.9%	27.6%
Group	39.0%	35.2%	10.2%	13.4%	19.9%
Stores	117.3%	66.5%	10.9%	17.3%	24.5%
E-Com	-14.3%	-2.9%	8.4%	6.1%	12.1%

## SELECTED SEGMENTAL KPIS

H1 2022/23

in m€

#### **REPORTED EBITDA**

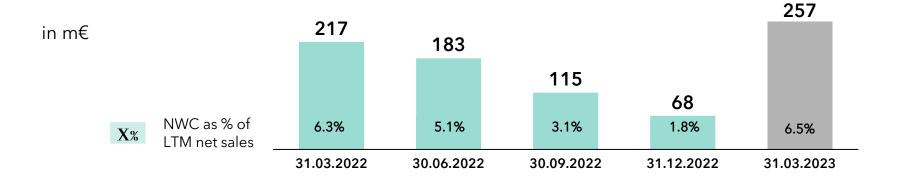
	H1 2021/22	H1 2022/23
DACHNL	160.5	216.9
France	115.8	113.5
Southern Europe	34.8	73.7
Central Eastern Europe	64.0	85.8
Corporate Function	-69.6	-83.3
Group	305.3	406.7

#### CAPEX

	H1 2021/22	H1 2022/23
DACHNL	5.2	8.1
France	4.7	4.4
Southern Europe	2.9	3.5
Central Eastern Europe	2.4	4.3
Corporate Function	15.7	13.5
Group	30.9	33.8

# NET WORKING CAPITAL

#### AS OF 31 MARCH 2023



	31.03.2022	30.06.2022	30.09.2022	31.12.2022	31.03.2023
Inventory	684.8	652.0	719.4	737.8	774.4
Trade accounts receivable	56.6	56.8	49.5	91.5	68.6
Trade accounts payable	-478.8	-479.1	-634.5	-831.6	-555.2
other <sup>1</sup>	-46.0	-46.2	-19.9	70.2	-30.9
NWC	216.6	183.5	114.6	67.8	257.0

<sup>&</sup>lt;sup>1</sup> Incl. receivables from reimbursed marketing costs, bonus receivables, voucher liabilities

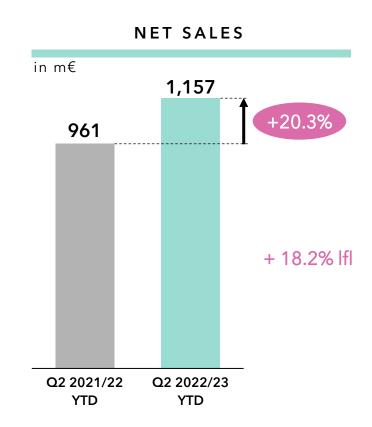
~13% more inventory to counter supply chain issues
~20% higher due to higher sales

Main drivers: higher bonus receivables and higher receivables from reimbursed marketing costs

# DACHNL H1 2022/23

#### ONGOING STRONG STORE TRAFFIC

- Net sales increase driven by +25.0 (+27.8% lfl) growth in Store business and +15.2% (+8.2% lfl) E-Com sales
- Net sales increase in Stores due to higher footfall, more items per basket compensated smaller basket sizes; higher average order values in E-Com compensate lower traffic
- Gross margin slightly higher as COGS increased slower than net sales and higher supplier bonus, personnel cost ratio and logistic cost ratio improved





in m€



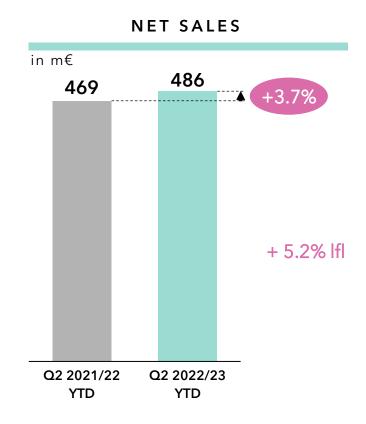
<sup>&</sup>lt;sup>1</sup> All figures including IFRS 16 effects; for details on EBITDA adjustments see page 33

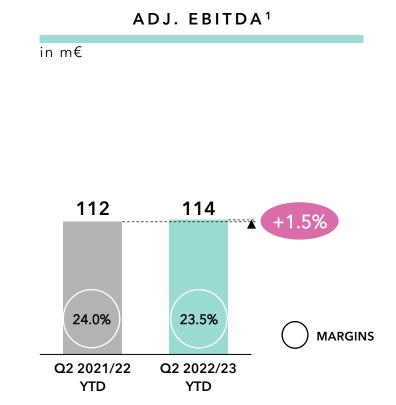


# FRANCE H1 2022/23

#### SLIGHTLY BETTER SALES DEVELOPMENT AT SUSTAINED HIGH MARGIN

- Net sales increase driven by +4.1% (+6.1% lfl) growth in Store business, E-Com growing by 2.4%
- Net sales increase at higher footfall and larger baskets in Stores and more visits in E-Com but with lower conversion rates and smaller baskets
- Gross margin higher as COGS increased slower than net sales and higher supplier bonus, personnel cost ratio and logistic cost ratio stable





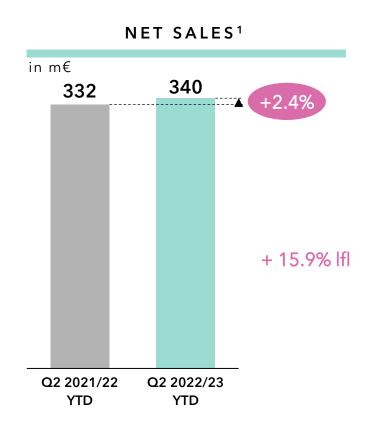
<sup>&</sup>lt;sup>1</sup> All figures including IFRS 16 effects; for details on EBITDA adjustments see page 33

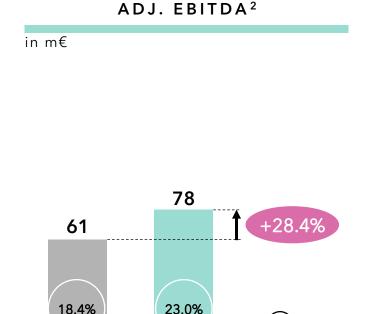


# SOUTHERN EUROPE H1 2022/23

#### SALES INCREASE DESPITE STORE CLOSURES, MARGIN STRONGLY IMPROVED

- Net sales<sup>1</sup> increase driven by +2.1% (18.4% lfl) growth in Stores despite closures in Spain and +4.4% in E-Com business
- Net sales<sup>1</sup> increase due to higher footfall in Stores at nearly stable conversion rates, basket size stable, and less visits at stable conversion rates and larger baskets in E-Com
- > Stable COGS, higher supplier bonus but lower marketing income, better personnel cost ratio, logistic cost ratio stable





Q2 2022/23

YTD

Q2 2021/22

**YTD** 



**MARGINS** 

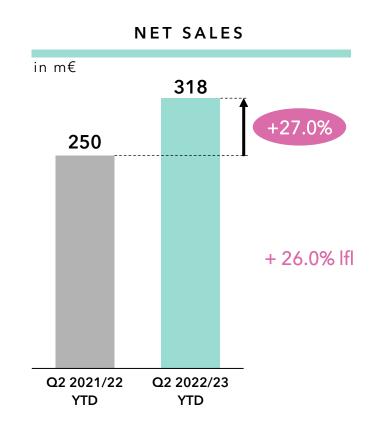
<sup>&</sup>lt;sup>1</sup> Adjusted for net sales of closure stores in Spain

 $<sup>^2</sup>$  All figures including IFRS 16 effects; for details on EBITDA adjustments see page 33

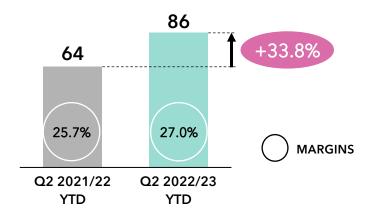
# CENTRAL EASTERN EUROPE H1 2022/23

#### AGAIN, HIGHEST SALES AND MARGIN GROWTH

- Net sales increase driven by +27.9% (26.7% lfl) growth in Stores and +23.6% in E-Com
- Net sales increase from significantly higher footfall in Stores with lower conversion rates and larger baskets, and significantly more visitors with stable conversion rates and larger baskets in E-Com
- COGS increased slower than net sales and higher supplier bonus, lower net marketing expenses, personnel cost ratio and logistic cost ratio stable





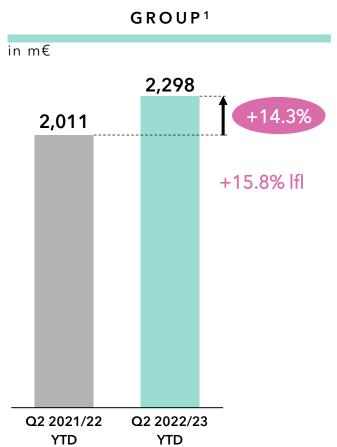


<sup>&</sup>lt;sup>1</sup> All figures including IFRS 16 effects; for details on EBITDA adjustments see page 33



### OMNICHANNEL GROWTH FUELED BY BOTH CHANNELS

H1 2022/23

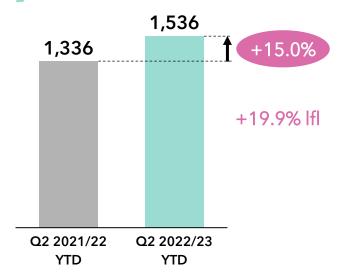




#### STORES<sup>1</sup>

#### in m€

- Strongly increased footfall (+~30%) and number of customers
- Stable to growing basket sizes
- Higher net sales per item



#### E-COM

#### in m€

- Higher number of visitors with stable conversion rate
- Increased basket sizes
  - Strong development of Partner
- Programme





# P&L - KPIS SIGNIFICANTLY IMPROVED

H1 2022/23

in m€	H1 2021/22	H1 2022/23	Δ%
Net sales	2,015.2	2,300.3	14.1%
adj. Net sales <sup>1</sup>	2,010.5	2,297.5	14.3%
Cost of raw materials, consumables and supplies and merchandise	-1,137.8	-1,274.0	-12.0%
Gross profit	877.4	1,026.3	17.0%
Gross profit margin	43.5%	44.6%	1.1%p
Net operating expenses	-572.1	-619.6	-8.3%
Reported EBITDA	305.3	406.7	33.2%
Adjustments	47.6	28.2	-40.6%
Adjusted EBITDA <sup>2</sup>	352.9	435.0	23.3%
Adjusted EBITDA margin	17.6%	18.9%	1.4%p
Amortization/ depreciation/ impairment	-179.4	-159.5	11.1%
Reported EBIT	125.9	247.2	96.4%
Financial result	-129.0	-139.0	-7.7%
Income taxes	-28.0	-37.2	-32.9%
Net income	-31.1	71.0	n/m

Improved personnel cost ratio and better other opex ratio; supplier bonus increased slower

Mainly staff-related restructuring costs and severance payments; OWAC consulting fees

Higher interest rate led to higher financial costs for Term Loan B and lease liabilities; in PY negative valuation effect from termination right of loans (-€13m)

<sup>&</sup>lt;sup>1</sup> Adjusted for net sales of closure stores in Spain; <sup>2</sup> All figures including IFRS 16 effects; for details on EBITDA adjustments see page 33

# CASH FLOW STATEMENT

H1 2022/23

In m€	H1 2021/22	H1 2022/23
Net cash flow from operating activities	255.9	285.8
Net cash flow from investing activities	-30.8	-47.9
Free cash flow	225.1	237.8
Net cash flow from financing activities	-173.3	-246.3
Net change in cash and cash equivalents	51.8	-8.5
Cash & cash equivalents at beginning of period	240.4	245.3
Net change in cash and cash equivalents due to currency translation	0.2	1.4
Cash and cash equivalents at the end of the reporting period	292.5	238.2

Mainly timing differences regarding the investments made and increased investment volume

In PY inflow from increase of Term Loan B by €75m; higher interest rate led to higher financial costs

# CASH AND FINANCIAL DEBT STRUCTURE

#### AS OF 31 MARCH 2023

in m€	m€	x Adj. EBITDA <sup>2</sup> Maturity	Pricing	
Cash and cash equivalents	238			€9.0m used or
RCF (€170m Volume)	0	Jan 26	E+4.75%	1 of real
Term Loan B (B3/B-/B)	675	Apr 26	E+5.5% (99% OID)	guarantees (PY: €10.3m)
Senior Secured Notes (B3/B-/B)	1,305	Apr 26	6.00%	
IFRS 16 Liabilities	1,077			
Net Senior Debt incl. IFRS 16 Liabilities	2,819	4.1x		
Senior PIK Notes (Caa2/CCC/CCC)	543	Oct 26	8.25% cash or 9.00% PIK	
Net Debt <sup>1</sup> incl. IFRS 16 Liabilities	3,362	4.9x		

<sup>&</sup>lt;sup>1</sup> Excluding shareholder loan

<sup>&</sup>lt;sup>2</sup>LTM Mar 2023; all figures including IFRS 16 effects; for details on EBITDA adjustments see page 33 Note: Ratings as of 17 March 2023 (Moody's), 29 March 2022 (S&P) and 03 April 2023 (Fitch)

# STORE NETWORK ACROSS EUROPE

AS OF 31 MARCH 2023

# 1,953 1,843 133 134 1,820 1,709 Mar 22 Mar 23 Own stores Franchise stores

#### **DEVELOPMENT**

(m€)	31 Mar 2022 - 31 Mar 2023
Store openings	28
Store closures	-138
Total	-110

**Store openings**: 4 stores in DACHNL (DE, NL), 1 in France, 2 in South Europe (IT) and 19 CEE (CZ, EE, HR, HU, PL, RO, SI, SK); 2 franchise stores in FR

**Decrease in number of stores** driven by restructuring in Spain and final completion of Store Optimisation Programme



# IFRS 16 EFFECTS ON P&L - Q2 2022/23

in m€	pre IFRS 16	post IFRS 16	Delta	
	- pro forma -			
Net sales	859.7	859.7	0.0	
Gross profit	390.7	390.7	0.0	Other expenses decreased by
Other income	70.9	73.5	2.6	€73.0m as lease expenses (mainly for stores, warehouses
Personnel expenses	-158.0	-158.0	0.0	and offices) which are to be
Other expenses	-267.5	-194.5	73.0	capitalised following IFRS 16 were reclassified and increased
EBITDA	36.1	111.7	75.6	depreciation
Adj. to EBITDA	15.1	15.1	0.0	Depreciation increased by
Adj. EBITDA	51.2	126.9	75.6	€59.6m due to depreciation of
D & A	-20.1	-79.8	-59.6	right of use asset from reclassified rent expenses for
EBIT	15.9	32.0	16.0	stores, warehouses and offices
Financial income	7.3	7.3	0.1	Interest expenses increased by
Financial expenses	-62.8	-77.2	-14.5	€14.5m due to interest
Financial result	-55.5	-69.9	-14.4	component of lease liability and higher interest rates due to ECE rate hikes
EBT	-39.5	-37.9	1.6	
Taxes	-17.7	-17.7	0.0	
Net profit / loss	-57.2	-55.6	1.6	DOUGLAS

# IFRS 16 EFFECTS ON P&L - H1 2022/23

in m€	pre IFRS 16	post IFRS 16	Delta
	- pro forma -		
Net sales	2,300.3	2,300.3	0.0
Gross profit	1,026.3	1,026.3	0.0
Other income	166.1	168.8	2.7
Personnel expenses	-322.4	-322.4	0.0
Other expenses	-607.1	-466.1	141.0
EBITDA	263.0	406.7	143.7
Adj. to EBITDA	28.2	28.2	0.0
Adj. EBITDA	291.2	435.0	143.7
D & A	-40.3	-159.5	-119.2
EBIT	222.6	247.2	24.6
Financial income	12.4	12.6	0.1
Financial expenses	-125.4	-151.6	-26.1
Financial result	-113.0	-139.0	-26.0
EBT	109.6	108.2	-1.5
Taxes	-37.2	-37.2	0.0
Net profit / loss	72.5	71.0	-1.5